

SYSmark 2012 Version 1.5.4.317 Patch 4 Release Notes

General Notes:

- Supports Windows 8.1/8.1 update 1, Windows 8 64-bit, Windows 7 64-bit, and Vista 64-bit operating systems.
- Windows 8 systems must be activated or run in 'Test mode'. Otherwise, activation prompts may cause the test to fail.
- Supported Non-English Operating systems. Note: Regional and Language settings must be configured to US English
 - Brazilian Portuguese
 - French
 - German
 - Japanese
 - Spanish
 - Russian
- Minimum system requirements
 - CPU: 1.8 GHz dual core processor
 - RAM: 2 GB
 - HDD/SSD: 50 GB of free space on the primary drive
 - Operating System: Microsoft® Windows Vista® 64-bit or higher
 - Resolution: 1024x768
 - Graphics: DirectX 9 compatible

Enhancements/Updates:

- None for this release

Fixes:

- Internet Explorer will now correctly open new URLs under German and Russian language OS installations.

Known issues

- Microsoft Office applications may crash when testing on Windows 8.1
 - Workaround: Run Windows update and apply listed updates

- Non-English OS: Internet Explorer 'Enable add-ons' dialog may not be handled
 - Workaround: Install SYSmark 2012. Prior to running the benchmark, launch IE and wait for the dialog to appear in the lower part of the IE window. Dismiss the dialog by clicking the 'Don't Allow' button (second from the left). *Note: The button text will not be in English.*
- Microsoft Office expires after 30 days.
- Test system needs to be set to correct date and time to avoid application licensing issues.
- Adobe Acrobat 'No disk in the drive' error may occur on systems with hidden partitions
 - Workaround: Delete the hidden partition and re-run SYSmark 2012
- ABBYY FineReader installation fails when user name installing the benchmark contains an apostrophe.
 - Workaround: Create a new admin user account. Do not use apostrophes in the user name.
- Installer does not support non-alphanumeric characters when entering the product serial number. Installation process may hang if non-alphanumeric characters are entered.
 - Workaround: Use task manager to kill the installer task. Retry installation.
- Help may not launch correctly
 - Workaround: Open the UAC control panel
 - Be sure UAC is set to "Never notify", click the 'ok' button and reboot.